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UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA

IN RE KATZ INTERACTIVE CALL
PROCESSING PATENT
LITIGATION

This pleading relates to:

Ronald A. Katz Technology Licensing,
LP v. Aetna Inc., et al.
2:07-CV-2213 RGK (FFMx)

CASE NO. 2:07-ML-1816 RGK (FFMx)

AETNA DEFENDANTS'
OBJECTIONS TO THE DISCOVERY
SPECIAL MASTER'S ORDER NO. 56
RE KATZ'S MOTION TO COMPEL
FURTHER RESPONSES TO
DISCOVERY REQUESTS

DISCOVERY MATTER

Magistrate Judge Frederick F. Mumm

Objections to Order Entered by
Discovery Special Master Martin Quinn

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I. INTRODUCTION

Pursuant to Federal Rule of Civil Procedure 53 and the Court's August 28, 2007 Order re Appointment of Discovery Special Master (D.I. 180), Defendants Aetna Inc. and Aetna Rx Home Delivery, LLC (collectively "Aetna") respectfully submit these objections to the Discovery Special Master's Order No. 56 ("DSMO No. 56") (D.I. 233) granting-in-part Ronald A. Katz Technology Licensing, LLP's ("RAKTL") motion to compel supplementation of responses to interrogatories and requests for admission, and to the resulting sanctions imposed by the Discovery Special Master.

RAKTL's Requests for Admission call for legal conclusions on unconstrued patent claim terms. Moreover, RAKTL's Interrogatory No. 25 consists of multiple subparts, requiring sixteen distinct answers. Aetna's objections to these discovery requests are grounded in law and fact, as was Aetna's reference to documents pursuant to Fed. R. Civ. P. 33(d) with respect to Interrogatory No. 24.

II. BACKGROUND

A. RAKTL's Discovery Requests and the Meet and Confer Process

On March 24, 2008, RAKTL served its First Set of Requests for Admission (the "RFAs") and Third Set of Interrogatories on the Aetna Defendants (D.I. 219, Exhs. A, B). Aetna timely responded to the RFAs and Interrogatories on April 23, 2008 (D.I. 219, Exhs. C, D). Dissatisfied with Aetna's responses, RAKTL requested a meet and confer session, which was held telephonically on April 28, 2008. Although some issues were resolved during the conference call, other issues were not. In particular, Aetna declined to supplement its responses to Interrogatories Nos. 24 and 25 and its responses to the RFAs. RAKTL indicated it would not provide any clarification as to terms used in Interrogatory No. 24, nor would it provide specific examples of deficiencies with Aetna's response to that interrogatory.

B. Discovery Special Master's Order No. 56

Following oral argument on the issue, on May 12, 2008 the Discovery Special Master entered DSMO No. 56 granting-in-part RAKTL's motion for supplemented responses to the RFAs and Interrogatories Nos. 24 and 25, but denying RAKTL's request for costs to complete a 30(b)(6) deposition (D.I. 233 at 4). The Discovery Special Master sanctioned Aetna by ordering it to pay RAKTL's reasonable attorney's fees for bringing its motion. (*Id.* at 4). On May 16, 2008, the Discovery Special Master approved fees in the amount of \$3,800, including five hours of a partner's time at \$610/hr to draft the motion, and two hours of an associate's time at \$375/hr for arguing the motion. (Exh. A).

III. ARGUMENT

Aetna objects to DSMO No. 56 as set forth below, and its objections should be sustained for several reasons. On the facts, DSMO No. 56 is incorrect in that it states that RAKTL's Requests for Admission are dealing with "entirely real world facts and evidence." (D.I. 233 at 4). Instead, the RFAs are clearly attempts to force Aetna into committing to a claim construction position – a legal conclusion – through the guise of a discovery request. With respect to Interrogatory No. 24, DSMO No. 56 does not account for RAKTL's failure (prior to the hearing) to provide needed clarification that would have enabled more detailed responses, despite repeated invitations from Aetna.

On the law, DSMO No. 56 does not consider decisions of this and other courts that are on all fours with Aetna's position in holding that an interrogatory asking for the detailed "basis for denial" of RFAs are, in fact, multiple interrogatories under Fed. R. Civ. P. 33.

Finally, DSMO No. 56 wrongly awards sanctions of attorney fees. In light of Aetna's fully supported position on the merits, and RAKTL's unclean hands in refusing to clarify interrogatory language, such an imposition of sanctions is inappropriate. For

1 these and the following reasons, Aetna's objections to DSMO No. 56 should be
2 sustained.

3 **A. Standard of Review**

4 This Court reviews all rulings made by the Discovery Special Master *de novo*.
5 Fed. R. Civ. P. 53(f)(3); (MDL D.I. 180 at 5).

6 **B. The Discovery Special Master Erred by Ruling RAKTL's Requests**
7 **for Admissions Did Not Ask for Legal Conclusions**

8 In its responses and its letter brief to the Special Master, Aetna objected to
9 RAKTL's RFAs as improperly seeking legal conclusions. RAKTL's RFAs include
10 terms from patent claims currently asserted against Aetna, and, in fact, amount to little
11 more than requests to admit legal conclusions regarding the meaning of those terms.
12 During the oral hearing, however, the Special Master referred to the terms as "plain
13 English"¹, and in DSMO No. 56 the RFAs were described as "simply worded." In
14 reality, however, RAKTL is asking (and the Special Master is now ordering) Aetna to
15 admit to the construction of patent claims "through the guise" of RFAs. *Rodman Chem.*
16 *Co. v. E.F. Houghton Co.*, 233 F. 470, 473 (E.D. Pa. 1916).

17 It is well established that requests that seek legal conclusions are not allowed
18 under Rule 36. *See, Tulip Computers Int'l B.V. v. Dell Computer Corp.*, 210 F.R.D. 100,
19 108 (D. Del. 2002). While *Markman v. Westview Instruments, Inc.*, 52 F.3d 967 (Fed.
20 Cir. 1995), *aff'd*, 517 U.S. 370 (1996) made clear that patent claim interpretation is a
21 matter of law, courts have recognized this principle in the context of discovery requests
22 in patent litigation for nearly a century. *See, e.g., Rodman Chem. Co.*, 233 F. at 473;
23 *A.B. Dick Co. v. Underwood Typewriter Co.*, 235 F. 300, 301 (S.D.N.Y. 1916). For
24 example, in *A.B. Dick* the court found objectionable the patentee's request for defendant
25

26 _____
27 ¹ There is apparently no transcript of the hearing. RAKTL, the requesting party, did not ensure that a qualified court
28 reporter was attending the hearing, in violation of the Court's August 28, 2007 Order establishing the Discovery Special
Master's role for this case. (MDL D.I. 180 at 3).

1 to admit its products contained particular claim elements. *Id.* (“In a case like this I think
2 interrogatories² in the language of the claims are objectionable. There may well be a
3 difference of opinion, for instance, as to what is a ‘fibrous material,’ whether a sheet is
4 ‘impregnated,’ whether the substance is ‘colloidal.’”)

5 RAKTL’s RFAs are no different. For example, RFA No. 12 asks Aetna to admit
6 that its systems “include structure that interfaces with the public telephone network.”
7 Notably, claim 46 of the ‘309 patent and claim 31 of the ‘863 patent – both still asserted
8 against Aetna – are each means-plus-function claims under 35 U.S.C. § 112(6), and
9 each contains an element recited as an “interface structure” with particular
10 characteristics. More importantly, the meaning of the term “interface structure” is
11 disputed, and that term was not addressed in the Court’s *Markman* ruling of February
12 21, 2008. Likewise, claim 46 of the ‘309 patent, also still asserted against Aetna,
13 requires a “voice generator structure...to provide vocal operating instructions”, which is
14 the subject of RAKTL’s RFA No. 13 (“Admit that the ACCUSED SYSTEMS include
15 structure that provides verbal prompts and messages to callers.”)

16 Additional examples show RAKTL’s pervasive use of inappropriate RFAs.
17 Claim 43 of the ‘863 patent requires a “plurality of call distributors...at different
18 geographic locations.” RFA No. 16 asks Aetna to admit that its systems “include call
19 distributors at multiple geographic locations.” Similarly, Claim 57 of the ‘120 patent,
20 claim 19 of the ‘285 patent and claim 31 of the ‘863 patent, all still asserted against
21 Aetna, require DNIS “provided automatically” or “automatically provided” from a
22 telephone communications facility/system. RFA No. 1 asks Aetna to admit that
23 “information related to the telephone number dialed by the caller is automatically
24 provided to the ACCUSED SYSTEMS.”

25 _____
26 ² Although the *A.B. Dick* and *Rodman Chemical* courts speaks of “interrogatories”, they are more akin to what today are
27 known as “requests for admission.” These “interrogatories” were propounded under Former Equity Rule 58, an ancestor of
28 today’s Rule 36. See, Barry L. Grossman & Gary M. Hoffman, *Patent Litigation Strategies Handbook*, 186 (BNA Books
2000).

1 These terms, taken directly from the claims at suit, have not yet been construed
2 by the Court. The meaning of these terms is disputed, in some instances, hotly. Aetna
3 should not be forced to admit a construction of them, thereby giving legal conclusions,
4 in the context of requests for admission.

5 **C. The Discovery Special Master Erred by Failing to Consider**
6 **Persuasive Law of this Court Regarding Multi-subpart**
7 **Interrogatories**

8 In its responses and its letter brief to the Special Master, Aetna objected to
9 RAKTL's Interrogatory No. 25 as including multiple subparts. The August 28, 2007
10 Discovery Case Management Order ("DCMO") makes clear that each party is limited to
11 only 25 interrogatories (MDL D.I. 179 at 19). Thus, Aetna contended RAKTL had
12 exceeded the court-imposed limit.

13 The case law of this court is clear. In *Safeco of America v. Rawstron*, 181 F.R.D.
14 441 (C.D. Cal. 1998), the court dealt with a defendant's interrogatories that asked the
15 plaintiff to provide the bases for each of its denials to defendant's RFAs. The court
16 walked through a detailed analysis on the nature of interrogatories and RFAs discussing
17 how a manipulative party could use these tools to make an end-run around Rule 33:

18 "Allowing service of an interrogatory which requests disclosure of all of
19 the information on which the denials of each of 50 requests for admissions
20 were based, however, essentially transforms each request for admission
21 into an interrogatory. This is not the purpose requests for admissions were
22 intended to serve, and because Rule 36 imposes no numerical limit on the
23 number of requests for admissions that may be served, condoning such a
24 practice would circumvent the numerical limit contained in Rule 33(a).

25 ... Accordingly, an interrogatory that asks the responding party to state
26 facts, identify witnesses, or identify documents supporting the denial of
27 each request for admission contained in a set of requests for admissions
28 usually should be construed as containing a subpart for each request for
admission contained in the set. Therefore, each of defendant's requests for
admissions as to which a response to the three interrogatories would be
required if the request were not admitted should be treated as a separately
countable subpart of each of the three interrogatories."

1 *Safeco*, 181 F.R.D. at 445.

2
3 Because defendants' interrogatories contained multiple subparts, each was treated
4 individually by the *Safeco* court toward the numerical limitations as set forth in Rule 33
5 and, because those limits were exceeded, the plaintiff was not required to answer the
6 interrogatories. *Id.* at 448. The *Safeco* court further called for future courts to adopt "a
7 strong presumption that each underlying request for admission constitutes a separately
8 countable subpart." *Id.* at 446 (emphasis added).

9 The strength of *Safeco's* holding and reasoning is evident not only from the face
10 of the opinion itself, but also from its embracement by this and other courts. *Safeco* has
11 been cited positively in numerous district courts. *See, e.g., Am. Chiropractic Ass'n v.*
12 *Trigon Healthcare, Inc.*, No. 1:00-CV00113, 2002 U.S. Dist. LEXIS 6199, at *7-8
13 (W.D. Va. March 18, 2002)(RFA-based interrogatory contained multiple subparts);
14 *Benas v. Baca*, No. 00-011507, 2003 U.S. Dist. LEXIS 27440, at *6 (C.D. Cal. July 16,
15 2003)(RFA-based interrogatory contained multiple subparts); *Stevens v. Federated Mut.*
16 *Ins. Co.*, No. 5:05-CV149, 2006 U.S. Dist. LEXIS 51001, at *14-15 (N.D.W. Va. July
17 25, 2006)(RFA-based interrogatory contained multiple subparts); *Zamora v. D'Arrigo*
18 *Bros. Co.*, No. 04-00047, U.S. Dist. LEXIS 21208, at *9-10 (N.D. Cal. April 11,
19 2006)(multiple subparts allowed because numerical limited on interrogatory was not
20 exceeded); *In re: Katrina Canal Breaches Consol. Litig.*, No. 05-4182, U.S. Dist.
21 LEXIS 51042, at *241-242 (E.D. La. June 27, 2007).

22 During oral argument, RAKTL cited a case from the Northern District of
23 California, *Chapman v. California Department of Education*, No. 01-1780, 2002 WL
24 32854376 (N.D. Cal. February 6, 2002), that purportedly distinguished *Safeco*. But
25 *Chapman* follows *Safeco*, as well: "If the interrogatory relates to distinct and separate
26 requests for admission, the interrogatories should be treated as the same number of
27 subparts as there are requests for admission." *Chapman*, 2002 WL 32854376 at *2. The
28

1 court in *Chapman* worked around this problem by *sua sponte* granting leave for the
2 plaintiff to serve additional interrogatories. *Id.*

3 The facts in the case at bar bear remarkable similarity to the facts of *Safeco*.
4 Here, RAKTL has asked Aetna to “describe *in detail* the basis for [its] denial” of each
5 RFA that it has denied “in whole or in part”. (D.I. 219, Exh. B at 8, emphasis added).
6 There can be no question that RAKTL’s Interrogatory 25 is effectively up to sixteen
7 separate interrogatories, and there can be no rebuttal to *Safeco*’s presumption on this
8 point.

9 DSMO No. 56 ignores *Safeco* and, in fact, runs directly counter to it. Aetna’s
10 objections to Interrogatory No. 25 are not “utterly groundless” or “absurd” (D.I. 233 at
11 4) – in fact, they are well-grounded, and have been adopted by several other district
12 courts. Moreover, unlike as in *Chapman*, the Special Master did not (nor is it within the
13 scope of his duties to) give leave for RAKTL to serve additional interrogatories, above
14 the numerical limits of the DCMO and Rule 33.

15 The Special Master erred by not considering *Safeco* and by overruling Aetna’s
16 objections. Aetna respectfully requests that Interrogatory No. 25 and its subparts be
17 stricken. Aetna further requests that its supplemental responses to Interrogatory No. 25,
18 recently served for compliance with DSMO No. 56, be deemed withdrawn *nunc pro*
19 *tunc*.

20 **D. The Discovery Special Master Erred by Awarding Sanctions**

21 In DSMO No. 56, the Discovery Special Master awarded attorneys’ fees to
22 RAKTL as a sanction for “discovery misconduct.” (D.I. 233 at 4). However, Rule 37
23 prevents the award of costs and attorneys fees if “the opposing party’s nondisclosure,
24 response, or objection was substantially justified; or other circumstances make an award
25 of expenses unjust.” Fed. R. Civ. P. 37(a)(5)(A).

26 Aetna’s responses and objections to RAKTL’s discovery requests were
27 substantially justified. Moreover, RAKTL’s own failure to meaningfully participate in
28 the meet-and-confer is largely responsible for the hearing that led to DSMO No. 56.

1 Under such circumstances, an award of costs and attorney's fees is inappropriate under
2 Rule 37.

3 **1. Aetna's Responses and Objections Were Substantially**
4 **Justified**

5 As described in detail above, Aetna's objections and responses to the RFAs were
6 based largely on the improper nature of those RFAs in seeking legal conclusions with
7 respect to patent claim interpretation. Similarly, Aetna's objections to Interrogatory No.
8 25 were well-founded on law of this court. It is clear that an imposition of sanctions
9 resulting from Aetna's response to these requests would not be appropriate under Rule
10 37(a)(5)(A)(ii).

11 With respect to Interrogatory No. 24, Aetna's response was also substantially
12 justified. Interrogatory No. 24 reads:

13 Describe in detail the relationship between Aetna and PharmaCare,
14 including whether and how Aetna manages or otherwise exercises control
15 over any aspect of the Aetna Rx Home Delivery system operated by
16 PharmaCare and any benefit that Aetna receives from the operation of that
17 Aetna Rx Home Delivery system.
(D.I. 219, Exh. B).

18 In response, Aetna provided an answer pursuant to Rule 33(d) that referenced the
19 relevant contracts that define the relationship between Aetna and PharmaCare (and
20 PharmaCare's predecessor, Eckerd Health Services). These contracts total 170 pages,
21 and contain all relevant details of the parties' relationship.³ For example, the contracts
22 detail the type and frequency of reports that PharmaCare was to provide Aetna, how
23 often representatives of the parties should meet to cooperate on ongoing issues,
24 guarantees of services levels to be provided, etc. An entire section of one contract
25 pertains exclusively to "Change Requests" that detail the terms under which Aetna may

26 _____
27 ³ The contracts are attached as Exhibits B, C, D, E and F. Aetna is concurrently submitting an *ex parte* application to file
28 these exhibits under seal, pursuant to the Protective Order in this case.

1 request changes of PharmaCare/Eckerd. (Exh. B at AETNAP117461-462, Exh. C at
2 AETNAP117478)

3 Rule 33(d) allows a party to refer to business records if the answer to the
4 interrogatory “may be determined by examining, auditing, compiling, abstracting, or
5 summarizing a party’s business records...and if the burden of deriving or ascertaining
6 the answer will be substantially the same for either party.” Fed. R. Civ. P. 33(d). In this
7 case, because the relationship between Aetna and PharmaCare is entirely defined within
8 the contracts, RAKTL could just as easily have found the information it was looking for
9 by reviewing those contracts. In fact, RAKTL had a better idea than Aetna of precisely
10 what information it was seeking, as discussed in the following section.

11 Aetna’s invocation of Rule 33(d) was entirely appropriate. Like its responses and
12 objections to Interrogatory No. 25 and the RFAs, Aetna’s response to Interrogatory No.
13 24 was substantially justified. Sanctions are not appropriate for Aetna’s responses and
14 objections to RAKTL’s requests.

15 **2. RAKTL Could Have Prevented the Need for a Hearing by**
16 **Cooperating During the Meet and Confer Session**

17 Sanctions are also not appropriate when “the movant filed the motion before
18 attempting in good faith to obtain the disclosure or discovery without court action.” Fed.
19 R. Civ. P. 37(a)(5)(A)(i). In this case, Aetna gave RAKTL multiple opportunities to
20 clarify its interrogatories during the April 28, 2008 meet and confer session, but
21 RAKTL did not offer any constructive assistance to Aetna.

22 For example, with respect to Interrogatory No. 24, Aetna had objected and sought
23 clarity on the vague term “benefit” as used by RAKTL. But during the conference,
24 RAKTL refused to provide insight as to what was intended by that term, instead stating
25 its belief that the term “spoke for itself.” (D.I. 224, Feigelson Decl. at ¶ 7).
26 Subsequently, RAKTL filed its Letter Brief with the Discovery Special Master, in
27 which it *then* chose to give examples of what was meant by “benefit” (D.I. 219 at
28 2)(“i.e., convenience, enhanced reputation, income”).

1 Similarly, Aetna could not understand RAKTL's insistence on explanation
2 beyond the contracts referred to under Rule 33(d). During the meet and confer session,
3 Aetna specifically asked RAKTL to provide even one example of information that was
4 sought by Interrogatory No. 24 but was not contained in the contracts. RAKTL could
5 not point to a single instance. (D.I. 224, Feigelson Decl. at ¶ 8). But in its Letter Brief,
6 RAKTL stated for the first time that "the contracts do not, for example, explain how *in*
7 *practice* Aetna has exercised management or control over this system, nor do they
8 describe the benefits..." (D.I. 219 at 2, emphasis in original).

9 Had RAKTL provided these clarifications earlier, Aetna may have supplemented
10 its responses or been able to reach some compromise with RAKTL. As it occurred,
11 however, RAKTL's unwillingness to cooperate left Aetna no choice but to stand by its
12 objections and responses as served. Aetna should not be sanctioned for RAKTL's
13 refusals.

14 15 **IV. CONCLUSION**

16 Aetna's responses to RAKTL's discovery requests were appropriate under the
17 DCMO, the Federal Rules, and established law. The Discovery Special Master erred in
18 finding otherwise, and in awarding sanctions resulting from Aetna's perceived
19 misconduct. Aetna respectfully requests that DSMO No. 56 be reversed, and not
20 adopted by the Court. Aetna further requests that its supplemental responses to the
21 RFAs and Interrogatories Nos. 24 and 25, served May 21, 2008, be deemed withdrawn
22 *nunc pro tunc*.

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3 Dated this the 22nd day of May, 2008.
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6

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